timothy baugh .com

(303) 889-9015 | tim@timothybaugh.com

Education:

Academy of Art University *May 2012*
MFA – Web Design & New Media

Harding University *December 2006*
BA – Electronic Media Production

Employment:

Charter Communications (Greenwood Village, Colorado) **2017**

Curriculum Developer

- Design of rich media curriculum or programs
- Communicate effectively in visual and written form
- Apply fundamental research skills to curriculum projects
- Select, modify, or create a design model appropriate for given projects
- Promote collaboration and relationships among the participants on a design project
- Problem solving and understanding through authentic tasks, experiences, and assessments

ChyronHego Corporation (Denver, CO) **2014 - 2017**

Product Specialist

- Product Support and Product Training
- Self-sufficient in learning new skills and focused on an attention to detail
- Facilitate training curriculum to best understand customer questions and able to answer a variety of questions given the multitude of environments that the software suite could be used in
- Usability analysis towards future software upgrades
- Creative service aspects, which involve product design aspects like updated features
- Creative service design for customer driven projects (design show packages: design, coding and consultation from personal industry experience)
- Self-managed: responsible for travel budget constraints, booking business travel and weekly customer interaction (being one of the sole faces customers see from company - responsible for displaying the right message of the company)

NBCUniversal (Orlando, FL & Denver, CO) **2009-2013**

On-Air Graphics Operator & Developer

- Project Manage daily graphic needs to complete and execute assignments
- Solve and work around software issues
- Manage departmental Wiki Site
- Work in daily high stress and complex situations
- Liaison between various departments pertaining to customer needs

Skills:

Operating Systems:
- Windows
- MAC OSX

Software:
- Adobe Photoshop
- Adobe Illustrator
- Adobe InDesign
- Adobe After Effects
- Adobe Animate CC
- Adobe DreamWeaver
- Salesforce
- Microsoft Excel & Word
- Microsoft PowerPoint
- Apple Final Cut Pro
- GitHub

Software Support:
- SaaS Software Environment
- Graphics System Troubleshooting
- Internal Wiki Management
- Report Building
- TeamViewer

Internet Coding:
- CSS 3, HTML 5, Javascript, XML, CMS, PHP

Interactive Learning Tools:
- Cornerstone LMS
- Adobe Captivate
- Xyleme
- Reference Document Creation

Product Development Cycle:
- Wireframe Creation
- Information Architect
- Layout
- Sitemaps Creation
- Various CRM Clients
- Flow Diagrams
- Use Case Scenarios
- User Experience Testing

Training & Education:
- Web Technology
- Creativity and Profitability
- Interactive Design & Concepts
- Principles of Usability
- User Experience